

Dentalways Terms and Conditions

Effective Date: 01/22/2025

Welcome to **Dentalways**. These Terms and Conditions (“Terms”) govern the use of services provided by **Dentalways**, located at **5106 McClanahan Dr, North Little Rock, AR, 72116**, and are intended to protect both you, the patient, and our practice. By scheduling an appointment or using our services, you agree to be bound by these Terms.

1. Services Provided

Dentalways provides a range of dental services, including but not limited to routine exams, cleanings, fillings, extractions, cosmetic dentistry, and orthodontics. These services will be provided in accordance with applicable standards of care and professional ethics.

2. Appointment Scheduling and Cancellations

- **Appointments:** You may schedule an appointment by calling our office at **501-753-7366**, visiting our website, or in person. Appointments should be scheduled at least 3 days in advance.
- **Cancellations:** We require at least 24 hours’ notice to cancel or reschedule an appointment. Failure to cancel within this timeframe may result in a cancellation fee of \$50.

3. Financial Responsibilities and Insurance

- **Patient Financial Responsibility:** Patients are responsible for paying for services rendered, regardless of insurance coverage. If your dental insurance provider denies coverage, you will be responsible for the balance.
- **Insurance Verification:** We will verify your insurance information at the time of your visit, but it is your responsibility to ensure that all information provided is accurate. We do not guarantee coverage or payment by insurance providers.
- **Payment:** Payment is due at the time of service unless other arrangements have been made in advance. We accept various payment methods, including cash, check, credit/debit cards, and insurance.

4. Privacy and Confidentiality

Your privacy is important to us. We will maintain the confidentiality of your personal health information in compliance with the Health Insurance Portability and Accountability Act (HIPAA) and applicable Arkansas state laws. Our Privacy Policy, which is available upon request, explains how your personal information is collected, used, and protected.

5. Patient Conduct

Patients are expected to behave respectfully while in our office. Abusive language, aggressive behavior, or illegal activity may result in termination of the patient-provider relationship. Inappropriate behavior may also result in refusal of services and potential legal action.

6. Risks of Treatment

By seeking dental care, you acknowledge and understand that dental treatments, like all medical procedures, carry certain risks. These risks may include, but are not limited to, infection, allergic reaction, nerve damage, and complications from anesthesia. You agree to discuss these risks with your provider prior to undergoing treatment.

7. Limitation of Liability

Dentalways is not liable for any direct, indirect, incidental, or consequential damages resulting from the use of our services, except to the extent required by applicable law. You agree to hold harmless the Practice, its staff, and affiliates from any claims arising out of the services provided.

8. Consent for Treatment

By scheduling and receiving treatment at **Dentalways**, you consent to the provision of dental care, including procedures and treatments as discussed with your dentist. If you have any questions or concerns about proposed treatments, you are encouraged to ask for clarification prior to giving your consent.

9. Electronic Communications

By providing your contact information, you agree to receive communication from us via phone, email, or text regarding appointments, treatment plans, and other office-related matters. You may opt-out of certain forms of communication by notifying us in writing.

10. Governing Law

These Terms and Conditions are governed by the laws of the State of Arkansas. Any disputes arising under or in connection with these Terms shall be resolved in the appropriate court located in Pulaski County, Arkansas.

11. Changes to Terms

We reserve the right to update or modify these Terms and Conditions at any time. Changes will be posted on our website or provided to you upon your next visit. It is your responsibility to review these Terms periodically.

12. Contact Information

If you have any questions or concerns regarding these Terms, or if you need to contact us for any reason, please reach out to us at:

Dentalways

5106 McClanahan Dr,
North Little Rock, AR 72116

Phone: **501-753-7366**

Email: **dentalways1@gmail.com**

Website: www.dentalways.com

By scheduling an appointment or utilizing our services, you acknowledge that you have read, understood, and agree to these Terms and Conditions.